

**TCL**  
enjoy more.®



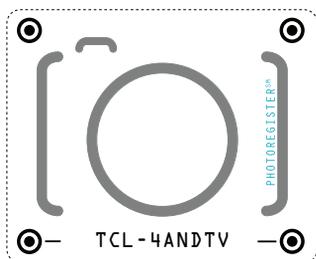
**REGISTER NOW**  
See inside for details &  
protect your purchase

**Hi! Let's get started.**

**TCL | androidtv**

**4-Series**  
**S430/S434**

# Register and protect your purchase



## TEXT TO REGISTER

Text a photo of the camera icon to **71403**

Or register online at [register.tcl.com](http://register.tcl.com)

**Need help?** Visit [photoregister.com/help](http://photoregister.com/help) or text HELP to 71403

## Add a TCL Protection Plan when you register your product and be covered from life's mishaps

Thank you for choosing TCL. We want your ownership experience to bring you as much joy as the television you purchased does, so we're offering you a special price on TCL Protection Plans when you purchase during registration. Add a TCL Protection Plan within your first 30 days of ownership to receive the best value and we won't let anything get in the way of your viewing pleasure.

### Benefits & Description

|   | PROTECT       | PROTECT PLUS  |
|---|---------------|---------------|
| <b>Extended Manufacturer Coverage</b><br>Extended parts & labor coverage for manufacturer defects.                              | Up To 4 Years | Up To 4 Years |
| <b>Priority Service</b><br>Free shipping and rapid turn-around time.  | 3-5 Days      | 3-5 Days      |
| <b>Product Replacement</b><br>Free 1-time replacement if product cannot be fixed.   | +             | +             |
| <b>TCL Parts &amp; Service</b><br>Genuine TCL parts & factory certified service.  | +             | +             |
| <b>No Deductible</b><br>\$0 out of pocket expense.  | +             | +             |
| <b>Pixel Repair and Burn-In Coverage</b><br>Don't let shadows or off pixels prevent you from clear viewing.                     | +             | +             |
| <b>Accidental Damage Protection</b><br>Coverage for drops, breaks and spills starts after 30 days.                              |               | +             |
| <b>Complimentary Remove &amp; Reinstall</b><br>Don't risk it-we'll remove and reinstall televisions 65" and larger.             |               | +             |
| <b>Lost Your Remote?</b><br>No problem! We'll replace your remote, so you never have to leave your couch. <i>One time only.</i> |               | +             |

**DO NOT RETURN TO STORE**

**WE ARE  
READY TO  
HELP** contact us first  
with any questions



TCL SUPPORT:  
[support.tcl.com/us](https://support.tcl.com/us)  
1-877-300-9576



**TAKE CARE WHEN  
REMOVING THE TV**

# Important Information

|   |   |   |   |  |
|---|---|---|---|--|
|   | <b>CAUTION/ATTENTION</b><br>RISK OF ELECTRIC SHOCK. DO NOT OPEN.<br>RISQUE DE CHOC ELECTRIQUE. NE PAS OUVRIR.           |  |  | This symbol indicates that this product incorporates double insulation between hazardous main voltage and user accessible parts. When servicing, use only identical replacement parts. |
| CAUTION: Neutral fusing. Disconnect mains before servicing.<br>ATTENTION: Fusible sur le neutre. Débrancher l'alimentation avant l'entretien.                   |   |   |   |  |
| Caution: To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel. |   |   |   |  |
|   | This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury. |   |  | This symbol indicates important instructions accompanying the product.   |

**WARNING**  
 To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. This product should not be exposed to dripping or splashing. No objects filled with liquids, such as vases, should be placed on the apparatus.

**WARNING**  
 The TV is unstable if it is not properly attached to the base or mounted to the wall. Please follow the base or wall mounting instructions provided in the User's Guide to ensure your safety.

**Warning:** The batteries should not be exposed to excessive heat, such as prolonged direct sunlight, open flame, or fire of any kind. Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.

**Cable TV Installer:** This reminder is provided to call your attention to Article 820-40 of the National Electrical Code (Section 54 of the Canadian Electrical Code, Part 1) which provides guidelines for proper grounding and, in particular, specifies that the cable ground should be connected to the grounding system of the building as close to the point of cable entry as practical.

**Important:** This television is a table model and is designed to sit on a firm, flat surface. Do not place the TV on soft carpeting or on a similar surface as this may cause the ventilation slots located on the bottom of the unit to be blocked and may result in reduced product lifespan from overheating. To assure adequate ventilation for this product, maintain a spacing of one (1) inch from the top and side of the TV receiver and two (2) inches from the rear of the TV receiver and other surfaces. Make sure the TV stand or base you use is of adequate size and strength to prevent the TV from being accidentally tipped over, pushed off, or pulled off. This may cause personal injury and/or damage the TV. Refer to the Important Safety Instructions on the next page.

The Power button  on this TV and your remote control puts the TV into a very low-power standby mode but will not completely turn the power off. In order to completely shut the power off, you will need to disconnect the power cord from the outlet. The mains plug/appliance coupler is used to completely turn off the device. If you prefer to completely turn off the device, you should install the TV in a manner that allows you to disconnect the power cord when desired.

## Product Information

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the product.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Keep the apparatus at least 8 inches away from the human body.

| Input           | Signal Compatibility  |
|-----------------|---|
| Antenna/Cable   | 480i, 480p, 720p, 1080i (NTSC, ATSC, and QAM formats)           |
| Composite Video | 480i  |
| HDMI            | 480i, 480p, 720p/60Hz, 1080i/60Hz, 1080p/60Hz, 2160p/24/30/60Hz |

For the best viewing experience, remove the energy guide label from the TV front panel or TV screen before use.

Model No. \_\_\_\_\_

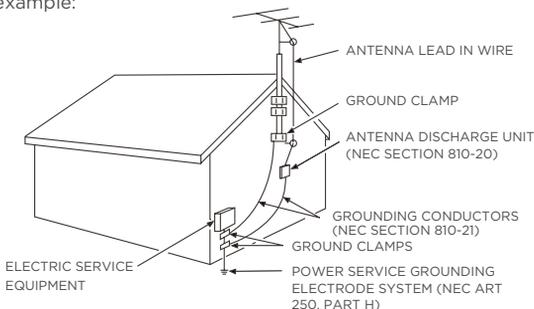
Serial No. \_\_\_\_\_

Purchase Date \_\_\_\_\_

Dealer/Address/Phone \_\_\_\_\_

# Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. WARNING: Please refer the information on exterior bottom enclosure for electrical and safety information before installing or operating the apparatus.
11. WARNING: The main plug is used to disconnect the device and should remain readily operable.
12. When not in use, tie up the power cordset with a cable tie or with something similar. It should not be near sharp edges as it may cause abrasion of the power cordset. When put into use again, please make sure the power cordset is not damaged. If any damage is found, please use a replacement power cord specified by the manufacturer or that is identical to the original one.
13. No open flame sources, such as lit candles, should be placed on, under, or near the apparatus.
14. Unplug this apparatus during lightning storms or when unused for long periods of time.
15. Only use attachments/accessories specified by the manufacturer.
16. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid any injury.
17. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
18. For safe operation of the apparatus, please follow these installation requirements:  
Keep at least 2 inches of ventilation space between the rear cover of the apparatus and the wall. Keep at least 1 inch of ventilation space between the apparatus and all other surfaces. Do not allow any of the apparatus' ventilation openings to be blocked by objects that might obstruct them, such as newspapers, curtains, table-cloths or any other objects. Do not expose the apparatus to any external heat sources. Do not place any heat sources such as candles, lamps, etc. on the apparatus. Do not expose the device to high levels of humidity or to any possible sources of moisture. When disposing of used batteries from the remote control, consult local regulations regarding proper disposal.
19. If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Section 810 of the National Electrical Code, ANSI/NFPA No. 70-2011 (Section 54 of Canadian Electrical Code, Part 1) provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead in wire to an antenna-discharge unit, size of grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. See following example:





The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

## FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

4-series, include models (S430/S434)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Supplier Name: TTE Technology, Inc. (dba TCL North America)

Supplier Address: 1860 Compton Avenue, Corona, California 92881, USA

Supplier phone number and internet contact information: 1-877-300-9576 support.tcl.com/us

FCC Radiation Exposure Statement:

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

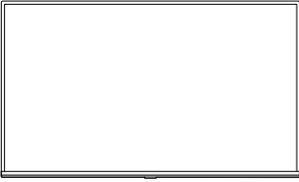
## Battery Caution & Disposal Information

1. For best results, use alkaline type batteries.
2. Install only new batteries of the same type in your product.
3. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
4. Do not mix old and new batteries.
5. Do not use Rechargeable (Nickel Cadmium or Nickel Metal Hydride) batteries.
6. Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium or Nickel Metal Hydride) batteries.
7. Do not dispose of batteries in fire.
8. Batteries should be recycled or disposed of as per state and local guidelines.
9. Replacement of a BATTERY with an incorrect type that can defeat a SAFEGUARD (for example, in the case of some lithium BATTERY types).

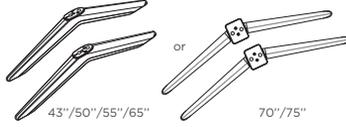
## ELECTRONICS RECYCLING INFORMATION FOR CONSUMERS

TCL strives to provide a high level of service to our customers and in the communities we serve, and recommends that consumers always look for a recycling or reuse alternative to throwing away televisions and other electronics. We encourage customers to recycle end-of-life electronic devices using one of the many convenient methods available today. In many states TCL has programs in place to enable consumers to drop-off and recycle televisions free of charge. For information on electronics recycling in all 50 states, including drop-off locations, please visit the "Electronics Recycling" area of the TCL USA website at [www.tcl.com](http://www.tcl.com).

# What's in the box



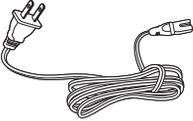
TCL TV



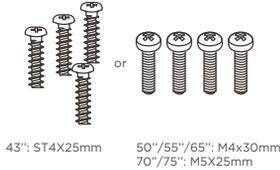
TV stands



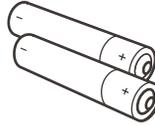
AV Input cable adapter  
(The cable adapter is not included in some models.)



Power cable



4 x Stand screws

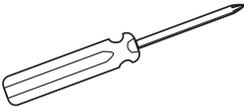


2 x AAA batteries for remote



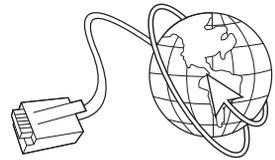
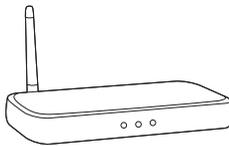
TV remote

# What you need



Phillips head screwdriver

## Make the most of your TV



Router + Internet Connection  
(needed for streaming)

For additional support, please visit [support.tcl.com/us](http://support.tcl.com/us)

# Step 1 Set up your TV

Ready for the step-by-step? You're only minutes away from TV bliss!

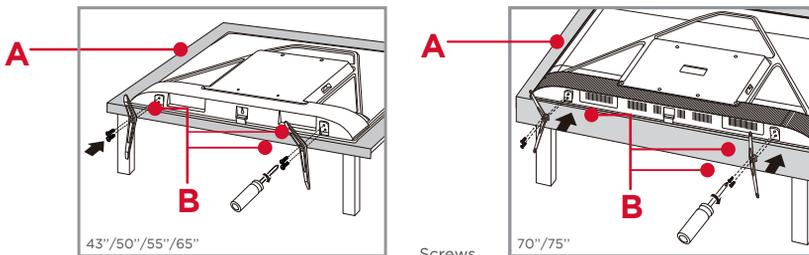
## Remove your TV from the box

Be careful, it's heavy!

## To use the stand

- A** To prevent damage to the screen, carefully place your TV on a soft, cushioned surface.
- B** Put the column of the stands into the TV, align the stands with the screw holes located on the TV. Secure the stands to the TV with four (4) screws.

**Note: Make sure the installation direction of the stand is the same as illustrated.**



(43": ST4x25mm 50"/55"/65": M4x30mm 70"/75": M5X25mm)

## Warning:

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

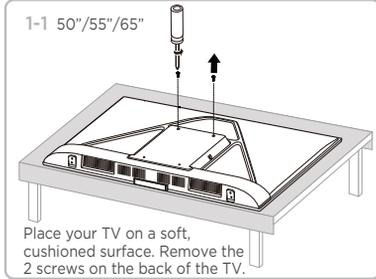
# Optional - To mount on a wall

(wall mount not included)

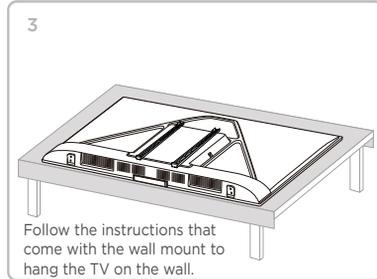
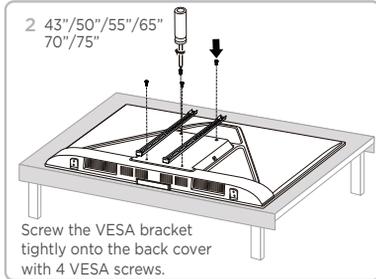
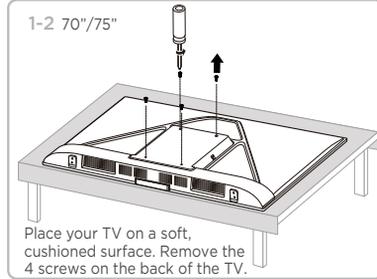
## To mount on a wall

Preparation must be done before mounting your TV on a wall.

**Note: Do not place your TV in a location exposed to direct sunlight, heat, fire, or moisture. Exposure will damage the TV.**



\*For 43" model, please skip to step #2 directly.



If you are mounting your TV to the wall, don't attach the stands.

To mount your TV to the wall, purchase a VESA wall mount

|               |  |
|---------------|--|
| Models of 43" | Purchase a VESA 200x200 (4 M6x12mm screws) |
| Models of 50" | Purchase a VESA 200x300 (4 M6x12mm screws) |
| Models of 55" | Purchase a VESA 300x300 (4 M6x12mm screws) |
| Models of 65" | Purchase a VESA 300x300 (4 M6x12mm screws) |
| Models of 70" | Purchase a VESA 300x300 (4 M6x16mm screws) |
| Models of 75" | Purchase a VESA 300x300 (4 M6x16mm screws) |

The VESA number is the horizontal and vertical measurement of the mounting holes. For example, 200X200 refers to the fact that the mounting measurements are 200mm horizontally and 200mm vertically.

Follow the instructions that come with the wall mount.

Your wall mount must be able to bear a minimum of five times the TV's net weight to avoid causing damage.

## Step 2 Power up

In this step, we'll make sure all systems are GO!

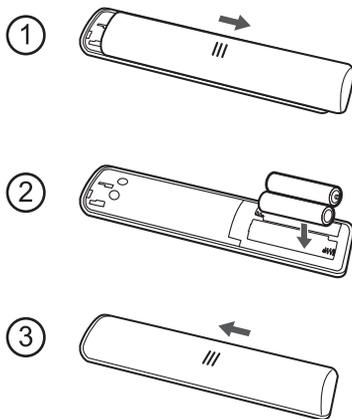
**Connect your power cable to the TV, then plug it in to the wall outlet.**

**Power your TV remote by inserting the included batteries.**

**Connect other devices by referencing port label and descriptions on the next page.**

**Power Tip!** Always replace depleted batteries with two same brand-new batteries from the same manufacturer. Never use damaged batteries.

If your remote gets warm/hot during use, discontinue use and contact customer support immediately at [support.tcl.com/us](http://support.tcl.com/us).

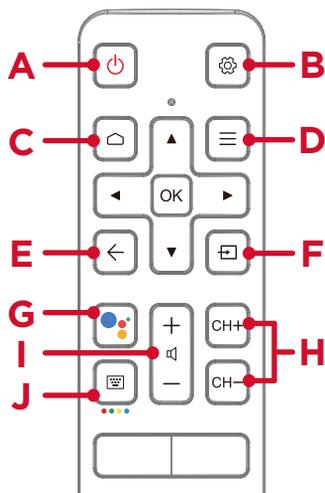


Insert batteries in the correct polarity as indicated in the battery compartment.

## Step 3 Grab your remote

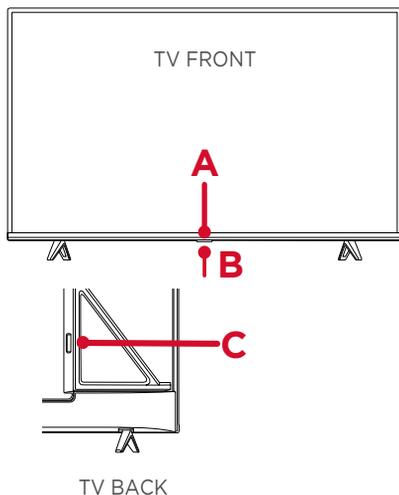
The TV remote should feel right at home in your hand. We designed it to be incredibly intuitive for watching TV and navigating on-screen menus.

- A POWER** Turn TV on and off
- B SETTINGS** Display the TV settings menu
- C HOME** Return to home screen
- D OPTIONS** Open the Option menu
- E BACK** Return to previous screen
- F SOURCE** Open input source shortcut
- G GOOGLE ASSISTANT** Awake Google Assistant (Only available when the network is connected)
- H CHANNEL** Change channels
- I VOLUME** Raise and lower volume  
Press and hold the  button for about 3 seconds to mute the sound.
- J VIRTUAL KEYBOARD** Open virtual keyboard on screen



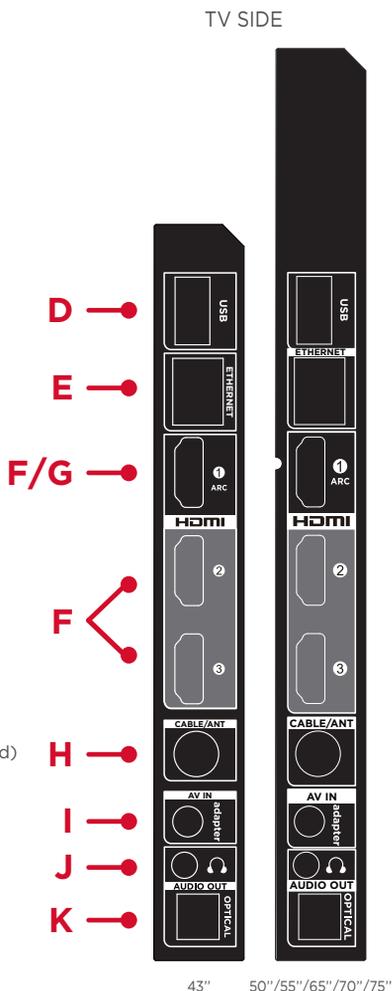
**Tip!** Follow the on-screen guide to pair the remote control with the TV when pressing the  button for the first time.

# Step 4 Get to know your TV



- A STATUS LIGHT** Glows when the TV is in standby.
- IR RECEIVER** Receives signal from the TV remote.
- B POWER and OPTIONS BUTTON** Press once to open the menu. Short click to change the menu and long click to select.
- C POWER PORT** Connect your TV to the power source with the included power cable.

- D USB PORT** Connect a USB device to access photos, music and movies.
- E ETHERNET** Connect an Ethernet cable to your home Internet router or switch.
- F 3 HDMI PORTS** Highest quality audio/video connection. Connect cable box, Blu-ray player, gaming console, or other devices to your TV using HDMI cables.
- G HDMI ARC PORT** Connect HDMI ARC (audio return channel) capable audio devices like sound bars or AV receivers.
- H ANTENNA/CABLE IN** Connect an outdoor VHF/UHF antenna or Cable TV feed.
- I AV IN adapter** AV Input (analog audio/video). The AV Input can be used to connect older devices that use analog audio/video outputs. Compatible adapter (not included in some models) connects to the RCA cable (video - yellow and audio - white and red) that you normally use to connect to that device.
- J HEADPHONE OUT** Connect headphones or other external speakers.
- K OPTICAL (DIGITAL AUDIO OUT)** Connect an optical cable to an external digital audio system.

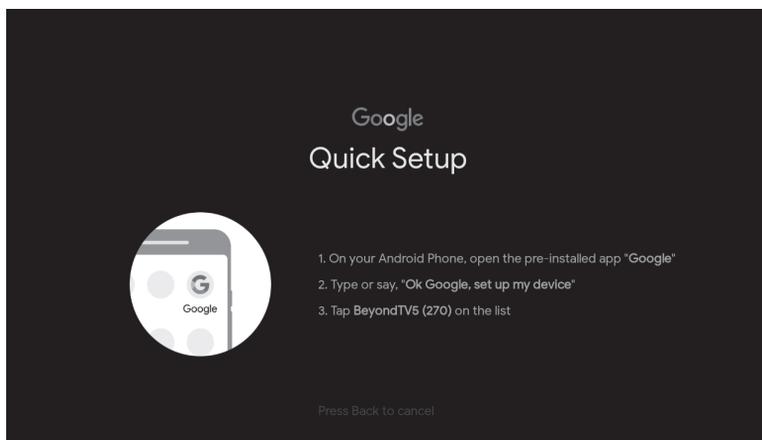


## Step 5 Complete guided setup

### It's the final stretch-hurray!

#### Let's Connect

Once your language has been selected, you can quickly set up the TV using an Android phone with the pre-installed Google app.



TV interface may vary and is subject to change.

Or you can follow the easy on-screen instructions to setup your TV. If you aren't ready to connect your TV to a wireless network, you can still use it as a regular TV.

### And setup is done... **Congratulations!**

Continue using the remote to personalize your Home screen, streaming apps line-up, stream movies, and so much more.

#### Key things to know:

A paid subscription or other payments may be required for some streaming apps. Streaming apps availability are subject to change and vary by country.

## WE ARE READY TO HELP

contact us first with any questions



TCL SUPPORT:  
[support.tcl.com/us](https://support.tcl.com/us)  
1-877-300-9576

# TCL North America Limited Warranty

All TCL LCD/LED Models

## What your warranty covers

Defects in materials or workmanship to the **original owner** of this TCL product when purchased **as new from an Authorized Dealer** of TCL brand products in the United States and packaged with this warranty statement.

## New LCD/LED Televisions (Non-Commercial Use)

For how long after your purchase:

- **One (1) year from date of purchase for parts and labor for non-commercial use.**

## New LCD/LED Televisions (Commercial Use)

For how long after your purchase:

- **Six (6) months from date of purchase for parts and labor for commercial use.**
- Commercial use includes, but is not limited to, the use of this product in a commercial or business environment, the use of this product in an institution or for institutional purposes, or other commercial purposes including rental purposes.

## What we will do

- At TCL North America's discretion, (1) pay an Authorized TCL Service Center for both labor charges and parts to repair your television, or (2) replace your television with a new or refurbished / remanufactured equivalent value product. The decision to repair or replace will be made solely by TCL North America. See "How to get service".

## How to get service

- Please have your original purchase receipt or proof of purchase (bill of sale or receipted invoice) which states that condition of the unit (New, Used, etc.), the unit's date of purchase, place of purchase and model/serial number ready. The model/serial number information can be found on the back of your unit.
- Call 1-877-300-9576 or visit [support.tcl.com/us](http://support.tcl.com/us)
- A representative must troubleshoot your problem over the telephone or through e-mail before receiving service. If it is determined that your unit requires service, the service location will be at the sole discretion of TCL North America based upon the TCL North America Limited Warranty Statement.
- At the sole discretion of TCL North America, television screen sizes 43" and smaller will either be repaired at an Authorized TCL Service Center or directly exchanged for a new or refurbished/recertified unit. At the sole discretion of TCL North America, television screen sizes 44" through 75" or larger will either be repaired or directly exchanged for a new or refurbished/recertified unit at an Authorized TCL Service Center or repaired in-home. In the event of a service visit where the on-site technician, in his-her sole discretion, deems the home or property conditions to be hazardous and/or unsafe, TCL North America reserves the right to cancel or re-schedule the service visit, or opt for an exchange of the in-warranty unit for a refurbished/recertified unit lieu of the in-home service visit.
- If repaired at an Authorized TCL Service Center, TCL North America is not responsible for transportation costs to the Authorized TCL Service Center. However, TCL North America will pay for return shipping. TCL North America will provide instructions for packaging and shipping the unit. **Units that are improperly packed and damaged during shipping are not covered under your product warranty.**
- Proof of purchase in the form of a bill of sale or receipted invoice from an Authorized Dealer which is evidence that the product is within the warranty period must be presented to obtain warranty service.
- In the event that a unit is to be replaced, a picture of the back of the unit showing the model and serial number and picture of the issue itself may be required.
- **PRE-AUTHORIZATION MUST BE OBTAINED BEFORE (1) SENDING ANY PRODUCT TO AN AUTHORIZED TCL SERVICE CENTER, OR (2) OBTAINING ANY IN-HOME REPAIR/REPLACEMENT/ RENTAL SERVICES.**

# TCL North America Limited Warranty

## What your warranty does not cover

- A unit sold in “As-Is”, “Used”, “Factory Reconditioned”, “Factory Re-Certified”, or “Refurbished”, condition or with faults.
- Units physically broken during shipment from a Retailer. Please contact your Retailer for assistance.
- Extended Service Plans purchased from Retailers. Please contact your Retailer for assistance.
- Customer instruction. (Your Owner’s Manual describes how to install, adjust, and operate your unit. Any additional information should be obtained from your Authorized Dealer).
- Installation and related adjustments, or damage resulting from installation.
- Damage resulting from non-approved installation or repair methods.
- Signal reception problems not caused by your unit.
- Damage from misuse, abuse, neglect, insects, normal wear and tear, cosmetic damage, mishandling, faulty installation, or power line surges.
- Markings or images on the television’s panel resulting from viewing fixed images (including but not limited to certain 4:3 images on wide screen televisions, or data or images in fixed screen locations from banners, video games, or certain broadcast networks).
- Units that have original factory serial numbers that are unreadable or missing, or that have been changed, defaced, or altered in any manner.
- Batteries.
- A television that has been modified or incorporated into other products, or that has had the serial number removed or altered.
- A unit purchased or serviced outside the USA.
- Acts of nature or God, such as but not limited to earthquake or lightning damage.
- Special, incidental or consequential damages.

## LIMITATION OF WARRANTY

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. NO VERBAL OR WRITTEN INFORMATION GIVEN BY TCL NORTH AMERICA, ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE OR MODIFY THE SCOPE OF THIS WARRANTY.
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## How State Law relates to this warranty

- Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

## If you purchased your unit outside the United States or seek warranty coverage outside the United States:

This warranty does not apply. Contact your dealer for warranty information.

**Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.**

# Broadcasting & Operating Environment

|                       |   |
|-----------------------|---|
| Broadcasting system   | US System NTSC-M<br>ATSC standard (8VSB), QAM   |
| Receiving Channels    | VHF2-13<br>UHF14-69<br>CATV 14-36 (A)-(W)<br>37-59 (AA)-(WW)<br>60-85 (AAA)-(ZZZ)<br>86-94 (86)-(94)95-99 (A-5)-(A-1)<br>100-135 (100)-(135)<br>01 (4A) |
| Tuner type            | Frequency synthesized   |
| Operating Temperature | 5°C to 35°C (41°F to 95°F)  |
| Operating Humidity    | 20% to 80%, non-condensing  |
| Storage Temperature   | -15°C to 45°C (5°F to 113°F)  |
| Storage Humidity      | 10% to 90%, non-condensing  |

# Troubleshooting

Having trouble completing the guided setup? Don't worry, it's usually an easy fix.

## Cannot connect to wireless network (WiFi)

- Select the correct wireless network name and verify the password entered (case sensitive).
- Relocate the router from objects that interfere with performance (cordless phones, baby monitors, etc.).
- Reboot the router by disconnecting the power for more than 2 minutes and reconnect.

## Problems connecting my cable box or antenna through a coax cable

- For best performance, use the HDMI connection. If not available, then:
- Make sure the cable connections to the TV and your device are securely fastened.
- Select cable or antenna input.
- Select the channel scan menu and follow the on-screen instructions to perform a full channel scan.

## What is the remote code for programming my Universal or Cable box remote control?

- Please visit <https://go.tcl.com/codes>

## Access parental control

- The initial personal password for your TV is 1234.
- You can change the personal password anytime.
- If you forget your personal password, you can use 0423 to reset.

## How do I turn Text-to-Speech (TTS) on or off?

- Select "Settings" from the home screen.
- Select "Device Preferences".
- Select "Accessibility".
- Select "TalkBack".
- Select "Enable" and turn it on or off.
- For more information visit: <https://go.tcl.com/tts-atv>

## Need more help?

[support.tcl.com/us](https://support.tcl.com/us)

1-877-300-9576

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